

Special Delivery and Signed For Changes

From the **31st October**, Royal Mail will be removing the use of coloured adhesive labels used for Special Delivery Guaranteed® and Royal Mail Signed For® products for franking machine users.

The new system, coming into place from **1st November**, will instead frank the S10 1D barcode on the letter or parcel itself.

The current and future indicia:

Current Franking Machine Impression



Future Franking Machine Impression



Current Franking Machine Impression



Future Franking Machine Impression



Current API Label
(Not available in letter or large letter)



Future API Label



Is my machine compatible?

Fully compatible Mailcoms machines:

- ✓ Mailsend Lite
- ✓ Mailsend Kit
- ✓ Mailsend
- ✓ Mailsend Plus



Don't worry if your machine isn't listed. Closer to the update, you will be provided either a download from the manufacturer or access to an online portal to use the service.