

# Mailstart / IJ25 / IJ25 Pro



Authorised  
independent inspector and  
maintainer of franking machines

Please only load the **CARD** once before **25th March 2019**.  
Loading the **CARD** twice will delete your previous tariff.  
These tariffs can be loaded now. Tariffs will automatically update only  
on the effective date (please see [www.royalmail.com/prices2019](http://www.royalmail.com/prices2019) for  
details).

- 1** From your **READY** screen, Press **MENU**.
- 2** Scroll (<>) to **MEMORY CARD** and press **OK**.
- 3** Insert card with gold chip at the bottom,  
facing down towards you.
- 4** Press **OK** twice. If your machine says “**REPLACE  
FILE**”, press **OK**, if not, continue to step 5.
- 5** After a short period, the machine will say  
“**MEMORY CARD LOADING COMPLETE**”.

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To return to **READY** mode, turn the machine off at the power supply, wait for five seconds then restart the machine. The card can now be removed.

If you experience any problems after loading your tariff card, please turn your machine off then back on again.

If you need further assistance, call Mailcoms Customer Services on **01543 572 776** or email **info@mailcoms.co.uk**.