

Mailhub II / IS330 / IS350 / IS350c / IS420 / IS430 / IN360



Authorised
independent inspector and
maintainer of franking machines

If you experience any problems after loading your tariff card, please turn your machine off then back on again.

If you need further assistance, call Mailcoms Customer Services on **01543 752 776** or email info@mailcoms.co.uk.

- 1** From the home screen, select **MENU**.
- 2** Scroll down to **ONLINE SERVICES** and press **OK**.
- 3** Scroll down to **GENERIC CALL** and press **OK**.
- 4** A '**SERVER CALL SUCCESSFUL**' message will be displayed when the call is complete and the new rate has been downloaded. Press **OK**, then press **CONTINUE**.
- 5** Press the **HOME** button to return to the home screen.

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