

IS-480/IN-700



Authorised
manufacturer, inspector and
maintainer of franking machines

Note: Your franking machine must be to your crediting phone line. The 2019 tariff change will be effective from 25th March 2019 (please see www.royalmail.com/prices2019 for details).

1

From the user screen, select **MENU**.

2

Press **NEXT ITEM**, then press **ONLINE SERVICES**.

3

Select **GENERIC CALL**.

4

A '**SERVER CALL SUCCESSFUL**' message will be displayed when the call is complete and the new rate has been downloaded. Press **OK** to continue.

5

Press the **HOME** button to return to the home screen.

If you experience any problems after loading your tariff card, please turn your machine off then back on again.

If you need further assistance, call the NeoPost Tariff Change Help Desk on 0845 604 0786 or Email tariffchange@neopost.co.uk.