

# IS-440/IN-600



Authorised  
manufacturer, inspector and  
maintainer of franking machines

Note: Your franking machine must be to your crediting phone line.  
The 2019 tariff change will be effective from 25<sup>th</sup> March 2019 (please see [www.royalmail.com/prices2019](http://www.royalmail.com/prices2019) for details).

1

From the home screen, press **MENU**.

2

Press **NEXT ITEM** twice, then select **ONLINE SERVICES**.

3

Select **GENERIC CALL**.

4

A '**SERVER CALL SUCCESSFUL**' message will be displayed when the call is complete and the new rate has been downloaded. Press **OK**, and then press **CONTINUE**.

5

Press the **HOME** button to return to the home screen.

If you experience any problems after loading your tariff card, please turn your machine off then back on again.

If you need further assistance, call the NeoPost Tariff Change Help Desk on 0845 604 0786 or Email [tariffchange@neopost.co.uk](mailto:tariffchange@neopost.co.uk).