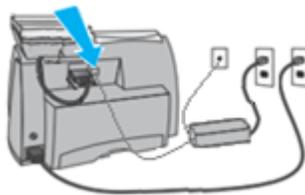


Important System Update Now Available for the Mailstart + franking machine.

- ✓ Allow approximately 10 - 15 minutes to complete the update.
- ✓ You may need to make two connections to complete the download of your new software.

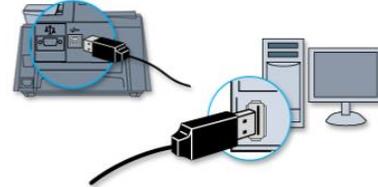
1 If you're not already connected, connect your meter as you would when adding postage:

LAN Connection using the Communication Device



Make sure your device is powered up and connected to your LAN.

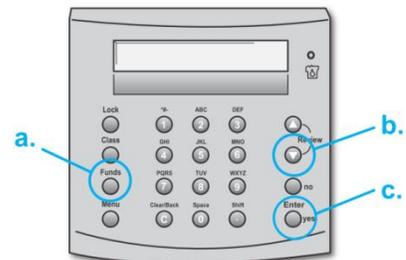
PC Connection with PC Meter Connect Desktop Application



Note: Make sure you PC is on and connected to the Internet.

2 At your meter, conduct a Balance Enquiry:

- Press the **Funds** key
- Press the **Review down arrow** key until you see "Check balance available?".
- Press **Enter/yes**. Your meter will connect with the Data Centre and display this message:



Checking PbP Account
Balances . . .

3 When connection is complete, your Postage by Phone account balance will appear.

At the Postage by Phone balance screen press **no** key to both "Prepaid" and "Refill Postage?"

4 When the message below is displayed. Press Enter/yes key.

SYSTEM UPDATE
REQUIRED-please wait

5 Your meter will display the status of the download which will take approximately 5 minutes to complete. After the % Complete reaches 100%, the meter will display several messages and reboot while it prepares the new software. **WAIT** until the meter prompts **“Download Complete”** and then press Enter/yes key.

Complete XX% 1 of X
Remaining: 0:XX min.

⇒ *Several Messages* ⇒

Download Complete
Continue-Press Enter



Do not unplug your power cord or disconnect your connection to the PB Data Centre at any time during this process. This could cause damage to your meter and require replacement.

6 Depending on your meter configuration, one or more messages will display. Press the Enter/Yes key for each message. Once complete, the meter will return to the Home screen.

During the Call:
Svs. Files Install

⇒ *Several Messages* ⇒

£0.47 0 g
1st Let. [Date]

7 Important: If your meter did not display **“Connection Required Connect-Press Enter”** during step 6 you will need to connect for a second time to Upload Data, follow steps 2 & 3 above again.

Congratulations!
You have successfully updated your meter.

Should you still have problems with the upgrade go to: <http://www.mailcoms.co.uk/support/> or call us on: 01543 572 776.