



Mailsend Prime

Safety and Compliance Information for your device

Lithium ion battery


This product contains a lithium ion battery. The battery must be recycled or disposed of properly. If you are leasing this product, you must return it to Mailcoms. Alternatively, contact your local waste disposal or recycle facility for instructions on how to dispose of it properly.

Agency compliance information

Agency Compliance Information can be found in the product's user guide. The user guide is available for download at: www.mailcoms.co.uk/support

Important safety notes

Follow the normal safety precautions for all office equipment.

- Please read all instructions before you attempt to operate the system. Save these instructions for future use.
 - Use only Mailcoms approved supplies, in particular aerosol dusters. Improper storage and use of aerosol dusters or flammable aerosol dusters can cause an explosive-like condition that could result in personal injury and / or property damage. Never use aerosol dusters labeled flammable and always read instructions and safety precautions on the duster label.
 - Use only the AC Power cord and AC Power adapter with the optional Thermal label printer supplied with your device and plug it into a properly grounded wall outlet that's located near the printer and easily accessible. Failure to properly ground the power adapter can result in severe personal injury and / or fire.
 - The power cord wall plug is the primary means of disconnecting the machine from the AC supply. The unit is on whenever it is plugged into a live receptacle, even though the operator display may be blank.
 - To obtain supplies, please contact our Supply Line™ to place orders.
 - Material Safety Data Sheets can be obtained through the web or from our Supply Line™.
 - Avoid touching moving parts or materials while the machine is in use. Keep hands, loose clothing, jewellery and long hair away from all moving parts.
 - Do not remove covers or defeat safety interlock switches. Covers enclose hazardous parts that should only be accessed by properly trained service personnel. Immediately report to service any damaged or non-functioning components that renders the unit unsafe.
 - Place the unit in an accessible location to allow for proper venting of the equipment and to facilitate servicing.
 - Do not use an adapter plug on the line cord or wall outlet.
 - Do not remove the ground pin from the line cord.
 - Place the printer so the AC power adapter is close to an easily accessible wall outlet. DO NOT use a wall outlet controlled by a wall switch or one that is shared with other equipment.
 - DO NOT route the power cord over sharp edges or trap it between pieces of furniture. Make sure there is no strain on the power cord.
 - DO NOT route the DC power cord that plugs into the printer over sharp edges or trap it between pieces of furniture. Make sure there is no strain on the DC power cord.
 - Make sure the area in front of the wall outlet into which the AC adapter is plugged is free from obstruction.
 - To reduce the risk of fire or electrical shock, DO NOT attempt to remove covers or disassemble the control panel or its base. The cabinet encloses hazardous parts. If you should drop or otherwise damage the unit, call Mailcoms.
 - Before clearing a stoppage, be sure machine mechanisms come to a stop.
 - When removing stalled material, avoid using too much force to protect against minor personal injury and damaging equipment.
 - To prevent overheating, do not cover any vent openings.
 - Operation of this equipment without periodic maintenance will inhibit optimum operating performance and could cause the equipment to malfunction. Contact your machine supplier for required service schedule.
- 

- Read all instructions before attempting to operate the equipment.
- Use this equipment only for its intended purpose.
- Always follow the specific occupational safety and health standards for your workplace.
- Use only Mailcoms approved direct thermal label media.



Caution:

In case of an ink spill, leaking ink or excessive ink accumulation, immediately disconnect the power cord from the wall plug and contact Mailcoms. Customer Service Representatives are available Monday through Friday, 9:00 am – 5:00 pm.

Radio frequency transmitter compliance information

This equipment contains a radio frequency transmitter that has been certified for construction design based on regulations in Radio Law Article 38, Section 24 and the technical specifications in Certification Ordinance Article 2, Section 1, No. 19, 19-3, and 19-3-2. The certification mark and number is shown on the equipment's label.

Mailsend Prime Safety Agency Model 2H00 Power requirements

100-240 VAC, 50/60 Hz, 1.0 A

Mailsend Prime

- Operating Temperature: 13°C (55°F) to 35°C (95°F)
- Sound Level: Less than or equal to 70 dBA re 20 micro Pascal in accordance with ISO 7779, ISO 3744, or ISO 3741.

Scale Safety

Precautions

Caution: This equipment is intended to be used with limited power circuits with SELV and Non-hazardous energy outputs.

- The scale is not legal for trade
- Do not exceed the scale's maximum weight limit
- Do not place lighted candles, cigarettes, cigars, etc., on the scale.
- Use the equipment only for its intended purpose.